**Abhay Raj**

Mobile: (+91)- 9120044844.

Email Id: **abhr1005@gmail.com**

## Career Objective

Looking for a challenging assignment where I can prove my ability and knowledge through my sincerity, dedication and hard work for the best and growth of the organization.

## Professional Summary:

* **2.7**Years working experience as **Desktop & Network Support Engineer**

Good understanding of System Support, Installation, Configuration & Maintenance of various vendor products.

* Good Relationship Management Skills across Various People groups and Cohesive Team Player. Good written, Verbal Communication Skills.
* Ability to Perform Under a High Pressure Work Environment, Self-Motivated and Goal Achievement.
* Responsible for Technical Support, including identifying and resolving Daily basic technical issues occurring in **Laptop, Desktop, Printer, Windows & LAN and Wi-Fi** Network .
* Good hands on experience **Backup & Restore of Mails, Profiles** in Mailing Client **Ms Outlook.**
* Expertise in various OS like **Windows XP, Windows7& 8.**
* Support Software, Application related issue of In-house & Outstation User via **Remote Control Tool Team Viewer, VNC, Remote Desktop.**
* **Comfortable to work in different shifts and 24/7 environment**

## Professional Experience:

1.Current Company-GA Technocare Technology Noida

27th Feb to till date

2.Company-IMSI India Pvt. ltd.

Client- IBM India Pvt. Ltd.

End Client- Adani Renewable Energy Power Rajasthan Pvt. (AREPRL)

Duration- May 2016 To Nov 2016

3. Company-Evision Pvt. Ltd.

Duration- July 2015 To June 2016

**Job Nature / Responsibilities:**

* Installing of Win XP/7/8/10. **Create Profile and Reset Password for user account** as required.
* **Troubleshooting, Configuring, Backup & Restore Mail** Clients like MS-Outlook.
* Installation, Configuration and Maintenance of **Local and Network Printers.**
* Solve internet related problem Configuration Basic TCP/IP Setting.
* **User account creation, User account deletion and modifying Users assigning**
* Remote Management through **Team Viewer, VNC & Remote Desktop** to solve **Windows and Software** issue.
* Managing the installation and configuration part of all standard software as per the Company policy.
* Installation, configuration and maintenance of Local and Network Printers.
* Installation and upgradation of Anti virus-Mcafee,Norton.

## Desktop Management Skill:

* Manage Local Printer & Network Printer.
* Configuration and Troubleshooting of Mail Client like Outlook Express and Microsoft Outlook 2003/2007/2010/2016.
* All type of Client Operating System Troubleshooting like XP, Win 7/8/10.
* Troubleshooting and configuration of File Sharing Permission.
* Knowledge of Desktop / Network Hardware Components Installation, upgradation and Troubleshooting.
* Work on Experience of Windows XP & Windows 7/ 8/10 Installation, Customization and Troubleshooting in Different Vendors Product (Desktop / Laptop).
* Installation & configuration of LAN Network in Windows Environment (Win XP, Win7 Etc)
* Managing the installation and configuration part of all standard software as per the Company policy.
* Knowledge of **Installation of server -2008,2012 DHCP, DNS, Router, Switches**

## Academic Detail:

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| **COURSE** | **UNIV./BOARD** | **YEAR** | **Aggregate%** |
| B.E.in CSE | RGPV Bhopal | 2013 | 66.5% |
| Polytechnic Diploma | Integral University Lucknow | 2008 | 67% |
| 10th | UP Board | 2004 | 60.90% |

## Personal Details:

1. Father’s Name : Mr. B.R Yadav

2. Date of Birth : 17th Sep 1987

3. Languages : English, Hindi

4. Hobbies : Listening &

Singing song

5. Personal : Hardworkig,

Outlook sincere & Punctual

## Declaration:

I, AbhayRaj hereby declare that the above mentioned is correct and best of my knowledge. I shall bear responsibility for the corrections of the mentioned particulars.

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|  |  |  |  | **Date:4/04/2018** | AbhayRaj |
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|  |  |  |  | **Place: Noida** | **(Signature)** |